

# Hampton Roads Rental – Tenant FAQs

 Serving Hampton Roads, Virginia

 Support Contact: [Info@MRRiveraRealty.com](mailto:Info@MRRiveraRealty.com) |  757.704.4470

---

## 1. How do I apply for a rental home?

- Complete the online application at <https://hamptonroadsrental.managebuilding.com/Resident/rental-application/new>
- Pay the **non-refundable application fee of \$50**.
- Submit required documents: proof of income, valid ID, and rental history.
- Processing takes **24-48 hours**, subject to verification.

## 2. What are the income and credit requirements?

- Income must be **at least 3x the monthly rent**.
- Minimum credit score: (Based on Ontime Payment History)
- No recent evictions or rental-related judgments.

## 3. When is rent due and how do I pay?

- Rent is due on the **1st of each month**.
- Late fees apply after the **5th**.
- Pay online through the **Tenant Portal**.

## 4. What happens if I need maintenance?

- Submit requests via the **Tenant Portal**.
- Emergency maintenance available **24/7**.

## 5. Can I have pets?

- Pet policies vary by property.
- Additional pet deposit and monthly pet rent may apply.

## 6. How do I renew my lease?

- We notify tenants **60 days before lease expiration**.
- Renewal terms depend on market conditions and tenant standing.

## 7. What happens when I move out?

- Submit a **30-day written notice**.
- Return keys and leave the unit in move-in condition.
- Security deposit is refunded within **45 days** after deductions (if any).

---

◆ Hampton Roads Rental – Committed to Quality Living for Tenants. ◆